



QUALITY POLICY

INDO-MIM is committed to achieve total customer satisfaction. Our policy embraces the following key principles:

- Consistently deliver high quality, cost effective products and services on time.
- Provide innovative solutions for the manufacture of complex parts and product integration.
- Achieve market leadership through research and development.
- Drive for continual improvement of business processes and quality management systems.
- Compliance of all statutory and regulatory requirements.
- Prevent incidents and accidents through safe practices.
- Encourage and empower employees to improve quality through Kaizen activities and by creating an environment of quality ownership.
- Employee development through continual training.